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Roll No .....

**BT-1003 (CBGS)**  
**B.Tech., I & II Semester**  
Examination, November 2018  
**Choice Based Grading System (CBGS)**  
**English**

*Time : Three Hours*

*Maximum Marks : 70*

**Note:** i) Attempt any five questions.

ii) All questions carry equal marks.

1. Differentiate between Dictionary and Thesaurus. How are they used?
2. What is Communication? Describe the elements of communication process.
3. Explain 7 c's of communication.
4. What are the barriers to Communication? Explain in brief.
5. Write a short note on cross cultural communication.
6. What do you mean by Report writing? Mention the features of good report.

7. Write the importance of good e-mail writings.

8. How the Barriers to Communication can be removed? Write in brief.

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