#### UNIT-III

Project Management in Construction: Introduction to project management processes - Initiating, Planning, Executing, Controlling, and Closing processes; Project Integration Management - Project plan development, Project plan execution, and Overall change control; Project Scope Management - Initiation, Scope planning, Scopedefinition, Scope verification, and Scope change control.

**Introduction:** Projects are the building blocks to meet the enterprise objectives. Project Management is essentially involved in executing the projects. It is recognized as a management philosophy in the recent past in addition to that of discipline. ProjectManagement has always been central to the existence of industries likeConstruction, aerospace and defense, where schedule and cost goals are contract Fundamentals.

#### **DEEINITION OF PROJECT**

A Project is a one-shot, time limited, goal directed, major undertaking, requiring the commitment of varied skills and resources. It has also been described as a combination of human and non-human resources pooled together a temporary organization to achieve a specific purpose. The purpose and the set of activities which can achieve that purpose distinguish one project form another.

## **Project Management:**

"We mean by a project any scheme, or part of sachem, for investingresources which can reasonably be analyzed and evaluated as an independent unit. The definition is thus arbitrary. Almost any project could be broken down intoparts for separate consideration; each of these parts would then by definition aproject".

"A specific activity with a specific starting point and a specific endingpoint intended to accomplish a specific objective. It is something you draw aboundary around at least a conceptual boundary and say this is the Project".

#### **FEATURES OF A PROJECT**

A project can be identified by its features. The special features of a project That would differentiate from any other ongoing activity are given below

- A project fixed set of objectives. Once the objectives have been achieved,
- The project ceases to exist.
- It has a specific life span.
- Project has for a teamwork,
- Project has a life cycle reflected by growth, maturity and decline similar.
- Change is an inherent feature in any project out its life.
- Project is based on successive principle and hence it is difficult to learnfully the end results at any stage.
- A project works for a specific set of goals with the complex set ofdiversified activities.
- High level of sub-contraction of work can be done in a project.

- Every project has risk and uncertainty associated with it.
- Project needs feasibility any appraisal studies. So that the sponsors sweet
- Dream becomes realizable.

## Types of projects

Much of what the project will comprise and consequently its managementwill depend on the category it belongs to. The location, type, technology, size, scope and speed are normally the factors which determine the effort needed inexecuting a project. Though the characteristics of all projects are the same, they cannot be treated alike. Recognition of this distinction is important formanagement. Classification of project helps in graphically expressing and highlighting the essential features of the project. Projects are often categorized in terms of their speed of implementation as follows:

# **NORMAL PROJECTS**

Adequate time is allowed for implementation.

All the phases in a project are allowed to take their normal time.

Minimum requirement of capital.

No sacrifice in terms of quality.

#### **CRASH PROJECTS**

Requires additional costs to gain time.

Maximum overlapping of phases is encouraged.

#### **DISASTER PROJECTS**

Anything needed to gain time is allowed in these projects. Around the

Clock work is done at the construction site. Capital cost will go will go up veryhigh. Project time will get drastically reduced.

Besides that, projects in general are classified on several basis as give in the

#### PROJECT CLASSIFICATION

- National International
- Non Industrial
- Non-Conventional
- R&D
- High Technology Conventional Low Technology
- Mega Major Medium Mini
- Gross Root Expansion Modification
- Normal Crash Disaster

Project management processes can be organized into five groups of one or more Processes each:

•Initiating processes—recognizing that a project or phase should begin and committing to do so. The planning process, for example, must not only provide details of the work to be done to

bring the current phase of the project to successful completion but must also provide some preliminary description of work to be done in later phases. This progressive detailing of the project plan is often called Rolling wave planning.

- Planning processes—devising and maintaining a workable scheme to accomplish the business need that the project was undertaken to address. Planning is of major importance to a project because the project involves doing something which has not been done before. As a result, there are relatively more processes in this section. However, the number of processes does not mean that project management is primarily planning—the amount of planning performed should be commensurate with the scope of the project and the usefulness of the information developed.
- Executing processes—coordinating people and other resources to carry outthe plan. The executing processes include core processes and facilitating processes as de-Scribed carrying out the project plan by performing the activities included thereinnormalizing acceptance of the project scope.
- Quality Assurance —evaluating overall project performance on a regular basis to provide confidence that the project will satisfy the relevant quality standards.
- Team Development —developing individual and group skills to enhance project performance.
- Information Distribution —making needed information available to project stakeholders in a timely manner.
- Solicitation obtaining quotations, bids, offers, or proposals as appropriate.
- Source Selection choosing from among potential sellers.
- Contract Administration managing the relationship with the seller.
- **Controlling processes**—ensuring that project objectives are met by monitoringand measuring progress and taking corrective action when necessary.
- **Closing processes**—formalizing acceptance of the project or phase and bringing it to an orderly end.

#### CLASSIFICATION OF PROJECT

The project can be classified on several basis.

Major classification of the projects are given below:

- 1. On the basis of Expansion:
- 1. Project expanding the capacity
- 2. Project expanding the supply of knowledge.
- 2. On the basis of Magnitude of the resources to be invested:
- 1. Giant projects affecting total economy
- 2. Big projects affecting at one sector of the economy
- 3. Medium size projects
- 4. Small size projects (depending on size, investment & impact)
- 3. On the basis of Sector:
- 1. Industrial project
- 2. Agricultural project
- 3. Educational project
- 4. Health project

- 5. Social project
- 4. On the basis of objective:
- 1. Social objective project
- 2. Economic objective project
- 5. On the basis of productivity:
- 1. Directivity productive project
- 2. Interactively productive project
- 6. On the basis of nature of benefits:
- 1. Quantifiable project
- 2. Non-quantifiable project
- 7. On the basis of government priorities:
- 1. Project without specific priorities
- 2. Project with specific priorities
- 8. On the basis of dependency
- 1. Independent project
- 2. Dependent project
- 9. On the basis of ownership
- 1. Public sector project
- 2. Private sector project
- 3. Joint sector project

#### 10. On the basis of location

- 1. Project with determined location
- 2. Project with future impact

## 11 On the basis of social time value of the project

- 1. Project with present impact
- 2. Project with future impact

## 12. On the basis of National policy

- 1. Project determined by inward looking policy
- 2. Project determined by outward looking policy

## 13. On the basis of risk involved in the project

- 1. High risks project
- 2. Normal risks project
- 3. Low risks project

## 14. On the basis of economic life of the project

- 1. Long term project
- 2. Medium term project
- 3. Short tern project

# 15. On the basis of technology involved in the project

- 1. High sophisticated technology project
- 2. Advance technology project
- 3. Foreign technology project
- 4. Indigenous technology project

# 16. On the basis of resources required by the projects

- 1. Project with domestic resources
- 2. Project with foreign resources

# 17. On the basis of employment opportunities available in the project

- 1. Capital intensive project
- 2. Labour intensive project

# 18. On the basis of management of project

- 1. High degree of decision making attitude
- 2. Normal degree of decision making attitude
- 3. Low degree of decision making attitude

## 19. On the basis of sources of finance

- 1. Project with domestic financing
- 2. Project with foreign financing
- 3. Project with mixed financing
- 4. Project with financial institutions

# 20. On the basis of legal entity

- 1. Project with their own legal entity
- 2. Project without their own legal entity

# 21. On the basis of role played by the project

- 1. Pilot project
- 2. Demonstration project

# 22. On the basis of speed required for execution of the project

- 1. Normal project
- 2. Crash project
- 3. Disaster project

## **PROJECT LIFE CYCLE**

Every programme, project or product has certain phases of development. The different phases of development in an investment proposal or project is calledlife cycle. A clear understanding of these phases permits entrepreneurs, managers and executives to have better control over existing and potential resources in theachievement of the desire goals.

#### PHASES OF PROJECT LIFE CYCLE

Project life cycle is complex process consisting of different stepsarranged in a sequential order. Different authors have described these steps Idifferent sequential manner but the concept of the cycle is almost similar in each case of Projectlife cycle.

Conception (identification), Formation (preparation), Analysis

(Appraisal), Implementation (supervision), operation and evaluation.

# All the steps given in different studies can be grouped into three main phases viz.,

- Pre-investment phase
- Implementation phase and
- Operational phase

A brief description of each of these phases in given below:

#### PRE-INVESTMENT PHASE

The first phase of the cycle describes the preliminary evaluation of anidea. It consists of identification of investment opportunities, preliminary projectanalysis, feasibility study and

decision-making. Project idea emanates from thefollowing problems; potential and the needs of the people of an area; planpriorities when planning is done by the government demand and supply projection of various goods and services; Pattern of imports and exports over a period of time; natural resources which can serve as the base for potential manufacturing activity; scope of extending existing lines of activity; consumption pattern inother countries at comparable stages of economic stages of economic development.

On the basis of the investment opportunities, it is possible to conceive anumber of projects out of which a particular project may be consistent withdevelopment objectives of the area. During this phase, the following aspects of aproject must be carefully designed so as to enable implementation.

- Project infrastructure and enabling services
- System design and basic engineering packages
- Organization and manpower
- Schedule and budgets
- Licensing and government clearances
- Finance
- Systems and procedure
- Identification of project manager
- Design basis, general condition for purchase and contracts
- Constriction resources and materials
- Work packaging

This phase is involved with preparation for the project to take out smoothly. Once a project opportunity is conceived, it needs to be examined. Preliminary project analysis concerns with marketing, technical, financial andeconomic aspects of the project. It seeks to determine whether the project is primafacie worthwhile to justify a feasibility study and what aspects of the projects are critical to its viability and hence call for an in depth investigation. More details, through and complete feasibility study results in areasonably adequate formulation of the projects in terms of location, production capacity production technology and material inputs. The feasibility study contains fairly specific estimates of projects cost, means of financing sales revenues, production costs, financial profitability and social profitability. Based on the thorough feasibility study the project owner or sponsors or financiers can decide whether to accept or reject particular project. In otherwords, the decision whether investment on the project should be made or not hasto made at this stage.

## **IMPLEMENTATION PHASE**

The implementation phase of an industrial project involves setting up ofmanufacturing facilities. After judging the worthiness, project needs to be designed for implementation. Drawing, blue prints and the sequences in which the various activities concerning the project need to be carried out. The mainactivities under this phase are:Project and engineering design: It consists of site probing and prospecting, preparation of blue prints, plant design, plant engineering, selection of machinery, equipment. Negotiations and contractions: It covers the activities like projectfinancing, acquisition of technology, construction of building and civil works, provision of utilities supply of machine and equipment, marketing arrangementetc.

Construction: This step involves the activities like site preparation, construction of building, erection and installation of machinery and equipment. Training engineers, technicians and workers.

## **OPERATION PHASE**

It is the longest phase in terms of time span. It begins when the project iscommissioned and ends when the project is wound up. This is a transition phasein which the hardware built with the active involvement of various agencies isphysically handed over for production. This phase is basically a cleanup phasefor project personnel. The main concern of this phase is on smooth anduninterrupted operation of machinery and plant, development of suitable norms ofproductivity, establishment of a good quality ofrate product and securing themarket acceptance of the product. It aims to realize the projection made in theproject regarding sales, production, cost and profits. Project monitoring andproject evaluation are two vital activities under this phase. Project monitoring is a step towards achieving properly identified objectives through a carefully laid down strategy. Each activity in the projectimplementation should be carefully watched so that, the progress may be measured and any deviation from the expected progress be identified in time.

Project evaluation refers to post-investment analysis. It aims at finding outwhether the project has achieved the objectives for which it was taken up and whether it has created the anticipated or intended impact. This helps in developing insight for future investment and better planning.

Thus the life cycle of a project narrates the methodology of developing, maintaining and controlling an investment proposal at its various phases in the lifecycle. The various steps in the project life cycle.

#### **PROJECT LIFE CYCLE**

- 1. Information input 2. Investigation oftechnology, feasibility etc. 3. Competition
- 4. Preliminary evaluation

#### **PROJECT LIFE CYCLE CURVES**

The project life cycle phases from an interesting pattern indicative ofgrowth, maturity and decline almost similar to product life cycle. The following figure shows the typical project life cycle curve.

#### TIME

It can be seen from that curve that effort built up in a project is very slowbut effort withdrawals is very sharp. It can also be seen that time taken in theformotive and clean up stages together is more than the implementation stage. These parabolic patterns of growth, maturity and decline itself in all phases of theproject life. This curve enable a project manager to ascertain the state of health of any project at any point of time.

## **Project Integration Management**

Project management is an existing new profession which receives muchattention in these days. It is concerned with the management of resourcessuccessfully to complete the project, the resources being time, money, materials and equipment and the most expensive resources of all-namely the humanresources. Project management is concerned with achieving a specific goal in a giventime using resources available for that period only.

Project management can mean different thing to different people. Projectmanagement as regard ongoing project within a company refers the art of creatingthat illusion that any outcome is the result of a series of predetermined, deliberateacts when, in fact, it was dumb luck It is designed to make better use of existingresources by getting work to flow horizontally as well as, vertically within acompany.

Project management resembles functional management in all aspects forall practical purposes with a little difference. It is concerned with the management of resources successfully to complete the project, the resources being time, money, materials and equipment and the most expensive resource of all — namelythe human resource. To understand the project management one must firstunderstand the basic concepts and different approaches to the study ofmanagement. An overview of different management approaches with specific emphasis on System approach to management approaches with specific emphasison System approach to management and its relevance to project management, brief mention about the steps in project management, benefits and limitation ofproject management, and also an outline about effective project management are discussed in this lesson. Thus, the project management is designed to manage or control companyresources on a given activity, within time, within cost and within performance.

#### **OVERVIEW OF PROJECT MANAGEMENT**

- GOOD CUSTOMER RELATIONS
- TIME
- COST
- RESOUCES
- PERFORMANCE

Project management involves project planning and project monitoring and Includes such item as

- Project planning
- Definition of work requirements
- Definition of quantity of work
- Definition of resources needed
- Project monitoring
- Tracking progress, comparing actual to predicated

Analysisimpact and making adjustments. Thus, the successful project management can be defined as the process ofachieving the project objectives within the cost (budget), at the desired performance and within the allocated time.

#### **Development of a Project system**

The three major groups of management theorists – the structuralisms, thefunctionalists and the behaviorists – differ somewhat on how the projectmanager deals with problems shifting job environments but they are unanimous on the utility of the task force as a useful device in group problem solving situations.

The structuralisms argue that the project manager, as a unifying agent, integrates the parochial interests of autonomous organizational elements towards a common objective through the formation of some standard organization insteadof functional or product departmentalization. The functionalists argue that project management is in reality simply theapplication of the systems concept to organizational problems. They visualize integration into a separate organizational system of activities related to particular projects or programmers, Management science techniques, computer simulation approaches and information decision systems are just a few of the tools that willmake it possible for management to visualize the firm as a total system.

The behavior alists see the task force as organized around problems (notproducts, programmers, projects or tasks) arranged in an organic rather than amechanical model in which the executive becomes the link pin or coordinator buthuman speaking the diverse languages or research and who has skills to relayinformation and mediate between groups. People will be differentiated notvertically according to rank and status but flexibly and functionally according toskill and professional training and replacing bureaucracy as we know it.

# **Components of a Project Management System**

The vital components of a project from the systems perspective are:

**Objective:** The fundamental rationale of a system that must beaccomplished.

**Requirement:** A sine qua non or a fundamental and irreducible constituent of a whole system that may even satisfy the objective to some extent.

**Alternative:** A surrogate, a secondary course of action, if one fails out theother will substitute and fulfill the needs of a system.

**Selection criteria:** The matter of 'carrying out' is focused on assessing thechoice and selecting the best course of action.

**Constrain:** A demarcation point which describes the frontiers of a systemwithin which the alternatives must move and devote their resources.

It can be inferred that the basic theories and philosophies, governing theage-old corps and projects had a stormy attack by the systems approach tomanagement. Owing to the fact that project management is a subset of totalmanagement cult, it would be comforting oneself to describe the principles of general systems theory. The general systems approach can be squared with amanagement approach which attempts to integrate and unify scientificinformation across many fields of knowledge. Systems theory attempts to strike atproblems with a holistic view rather than through and analysis of the individual components.

#### **SCOPES IN PROJECT MANAGEMENT**

Project Management basically consist of the following steps:

Grouping work into packages which acquires the properties of a project. This means that the works so grounded are related on each other, contribute to thesame goals and can be bound by definite time, cost and performance targets. Entrusting the whole project to a single responsibility centre known as the project manager, for coordinating directing and controlling the project.

Supporting and servicing the project internally within the organization byMatrix or through total projectstation, andBuilding up commitment through negotiations, coordinating and directingtowards goals through schedules, budgets and contracts. Ensuring adherence through negotiations, coordinating and directingtowards goals through schedules, budgets and contracts.

Defining what is to be done, maintaining its integrity and ensuring that it is done and performed as desired, within time and cost budgets fixed for itthrough a modular work approach, using organizational and extra-organizationalresources is what is project management.

#### PROJECT MANAGEMENT ENVIRONMENT

Project management performance will largely depend on the real-worldenvironment. The project management environment in India, is very differentfrom any other country. There are many problems which are peculiar to ourcountry and these are experienced by all those who are concerned in the execution of both small and big projects. One has to aware of these problems in order to beable to cope with the same for successful implementation of a project. The most important problem is lack of mutual trust and respect amongstthe participating agencies: owner, financial institutions, consultants, vendors and contractors. The owner believes that the agencies/contractors would take his for aride and, therefore, he should, as far as possible, do things himself. When consultants are not appointed, projects are likely to have congenial weaknesssuch as wrong selection of technology, wrong site, high risk element, etc.

# Benefits of project management

Project management helps to avail the following benefits:

- Identification of functional responsibilities to ensure that all activities are
- Accounted for regardless of personnel turnover.
- Minimizing the need for continuous reporting.
- Identification of time limits for scheduling.
- Identification of a methodology for trade-off analysis.
- Measurement of accomplishment against plans.
- Early identification of problems so that corrective action may follow.
- Improved estimating capability for future planning.
- Knowing when objectives cannot be met or will be exceeded.

#### Obstacles in project management

To enjoy the various benefits of project management given above, thefollowing obstacles be overcome carefully.

- Project complexities
- Execution of customer's special requirements
- Organization restructuring is a typical task
- Project risks
- Changes in technology
- Forward planning and pricing.
- Project Management A Profession

Project management has been evolved as a distinct ever since the Second project management are related, the degree of professional approach is highlyessential for the efficient management of project. The project management ismainly driven by intellectual operation and skilled and mechanical operations. Project management is covered by the matrix form of organization structurewhere a roles are defined according to a combination rather than functional.

# **Project Manager and his role**

This is to signify a person who has the overall control of the project and shoulders responsibilities for its execution and performance. Therefore, he is thoroughly involved in planning the work and monitoring, directing and leading the participants and seeks to reach the project goal in time-cost-quality conundrum. The project manager is either a specialist or having predominantly technical background with sufficient experience, exposure, expertise onmultifaceted, multidimensional and multi-disciplinary project. It is well evident from the monumental constructions and project that have been around us since heydays, that the role of a project manager is quite distinct and demands an all-round performance.

A project manager is always found shard in the following aspects

- Flexible and adaptable
- Preference for significant initiative and leadership
- Aggressiveness, confidence, persuasiveness, verbal fluency;
- Ambition, activity, forcefulness;
- Effectiveness as communicator and integrator;
- Broad scope of personal interests;
- Poised with enthusiasm, in agitation, spontaneity;
- Able or willing to devote most of his time to planning and controlling,
- Able to identify problems;
- Willing to make decisions that are acceptable;
- Able to maintain a proper balance in the use of time,

### **CONCLUSION**

Thus, this chapter has explained the various aspects of projects and projectmanagement. This conceptual knowledge will certainly help you to know about the features of project and project

managements, which is an emerging unique discipline. And this chapter has also explained the various stages of project lifecycle, which helps the project manager to ascertain the strength and weakness of any project at any point of time.