

Roll No

MCA - 504(B)**MCA. V Semester**

Examination, December 2015

Organizational Behaviour

(Elective - II)

Time : Three Hours

Maximum Marks : 70

Note: i) Answer five questions. In each question part A, B, C is compulsory and D part has internal choice.

ii) All parts of each question are to be attempted at one place.

iii) All questions carry equal marks, out of which part A and B (Max. 50 words) carry 2 marks, part C (Max. 100 words) carry 3 marks, part D (Max. 400 words) carry 7 marks.

iv) Except numericals, Derivation, Design and Drawing etc.

1. a) What is organisational behaviour?
- b) Has diversity at the workplace added to more number of problems at workplace? Why or why not?
- c) What is a learning organisation?
- d) How do Indian organisations differ from their Western counterparts?

OR

“Organisational behaviour is the study and use of information relating to the behaviour of people at work.”
Elucidate.

2. a) What are the challenges and opportunities for organisational behaviour.
- b) What is organisational social responsibility?

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- c) What is the impact of quality of life on employee performance?
- d) What is motivation? How a motivated employees contribute to the organisation to achieve its goal?

OR

How do an organisation promote ethical behaviour among employees.

3. a) What is perception? What are the factors which influence the perception?
- b) What is an attitude? How attitude affect the personality of an Individual?
- c) How reward system bring the change in performance?
- d) Define personality and its determinants. How would you differentiate between type ‘A’ and type ‘B’ personality?

OR

Define learning. Explain the social learning.

4. a) Differentiate between a group and a team.
- b) Comment on Fiedler’s model of leadership.
- c) Explain the sources of work stress.
- d) Explain the relationship of culture with O.B.

OR

What is conflict? Suggest ways to manage the conflict.

5. a) Explain the current trends in organisational behaviour.
- b) What force’s organisation to change?
- c) Explain the resistance to change.
- d) What is organisational culture? How Indian core values help the organisations in development of organisations culture.

OR

Explain the process of change, and explain how leaders can facilitate change.
