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MCA-504-B(N)

M. C. A. (Fifth Semester)
EXAMINATION, Nov.-Dec., 2007

(New Scheme)

ORGANIZATIONAL BEHAVIOUR

(Elective – II)

[MCA – 504-B (N)]

Time : Three Hours

Maximum Marks : 100

Minimum Pass Marks : 40

Note : The question paper is divided into five Units. Attempt *one* question from each Unit. All questions carry equal marks.

Unit – I

1. (a) What is meant by Organizational Behaviour ? Elaborately explain OB models.
(b) What is learning ? How learning affects behaviour ? Explain.
2. (a) Discuss the nature and scope of organizational behaviour. Also explain briefly the features of modern OB.
(b) Write in detail shifting paradigms of organizational behaviour.

Unit – II

3. Write an essay on challenge and opportunities for organizational behaviour.
4. (a) Why do we have to study organizational behaviour ? Justify your answer.
(b) How organizational behaviour affects the following :
 - (i) Quality of life
 - (ii) Ethical behaviour
 - (iii) Productivity

Unit – III

5. (a) Explain various theories of personalities. Which of them is convincing to you and why ?
(b) What is meant by perception ? Analyse elaborately the perceptual mechanism.
6. (a) Define “attributes”. How attributes affect behaviour ? Explain cognitive dissonance theory of attributes.
(b) What is the nature and importance of motivation ? Explain Maslow’s need priority model.

Unit – IV

7. (a) What are the basic types of groups in organizations ? Which type of group is most significant according to you ? How does the size of a group affect its activities ?
(b) Explain elaborately the contingency approach to organization theory.
8. (a) Discuss the nature of group dynamics which prevail in informal organization and its impact on the effectiveness of organization as a whole.

- (b) What are the various forms of conflict that can occur within an organization ? Discuss *five* conflict resolution techniques.

Unit – V

- 9. (a) Write a brief note on international organizational behaviour.
- (b) What do you mean by leadership. ? What are the major differences between autocratic, democratic and abdicratic styles of leadership ?
- 10. (a) Discuss the process of change in organizations. What are the management strategies for dealing with human resistance ?
- (b) Enlist the characteristics of organization development. Discuss briefly the future of organization development.